Lecture

Source Material

Getting to yes (ISBN 0-09-924842-5)

Supplementary Material

- Negotiating an accord without giving in (News letters at Harvard Law School 2003)
- Fundamental Elements of the Negotiation Process (Mediation Center and Conflict Resolution, Ithaca, New York Nov, 2004)

Educational Resources

- ** In United State over 90% of all lawsuits filed are resolved without a trial. If you and your adversary can arrive at a fair resolution without going to trial, you can save yourself time and money. By showing you how to prove and disprove legal claims or disagreement, this note can help you arrive at a fair resolution of your dispute using settlement procedures.
- ** Essential analysis of global arbitration decision
- ** There are also many alternatives to court cases that are gaining in popularity. If you become involved in one or more of them, you can still use this ways to understand and prepare your arguments with your dispute.

Tutorial / laboratory / Workshop (Delete as required)			

	READING MATERIAL
Code*	Description
* TB : Te	ext Book RB: Reference Book ST: Standards / Codes
10.16	LN: Lecture Notes
	LIV. Lecture Notes
	SUPPLEMENTARY MATERIAL
Code*	
Code	Description
*PR: Perio	odical // SW: Software // VT: Video Tape // OS: Overhead Slide // MD: Model //
	AC: Audio Cassette
	EDUCATIONAL RESOURCES

4 of 4

			LECTURE SCHEDULE
	Lecture		
#	Week	Hrs	Description
1	1	2	** Negotiation is the art of science of creating agreements between two or
	_	_	more parties.
2	2	2	** The Problem, DO NOT BARGAIN OVER POSITIONS
3	3	2	** Cont. The Problem, DO NOT BARGAIN OVER POSITIONS.
4	4	2	** Developing and sharpen negotiating skills.
5	5	2	** The actions and tactics in negotiation.
6	6	2	** Planning for successful negotiation.
7	7	2	** Mid team exam
8	8	2	** Cases on BATNA (1)
9	9	2	** Cases on BATNA (2)
10	10	2	** Cases on BATNA (3)
11	11	2	** Cases of the contract and non-trial situations.
12	12	2	** 12 Week Exam (Quizzes)
13	13	2	** Fairness and Negotiation and Power
14	14	2	** Dealing with people and Practical Questions.
15	15	2	** Review all the sessions
16	16	2	** Finial Exam.

	Text Books
Code*	Description
	GETTING TO YES, By Roger Fisher & William Ury (ISBN 0-09-924842-5)

REFERENCE BOOKS						
Code*	Description					
	•••••					
	•••••					
	•••••					

	Tutorial Schedule	
Tutorial		

#	We	Hrs	Topic
	ek		
1	1	2	Introduction of the course and the project outline
2	2	2	Discuss and apply theories developed as guides to improving
		0	negotiations
3	3	2	Discuss & Arguing over position endangers an ongoing relationship.
4	4	2	Participating in realistic negotiating simulations.
5	5	2	General questions about negotiation, arbitration and mediation
6	6	2	Application on Planning for negotiation and Five steps in negotiation
7	7	2	Mid term exam Revision
8	8	2	Preparing the students for Cases on BATNA (1)
9	9	2	Preparing the students for Cases on BATNA (2)
10	10	2	Preparing the students for Cases on BATNA (3)
11	11	2	Cases of the contract and non-trial situations.
12	12	2	12 week exam revision
13	13	2	12 week Exam solving and practicing some cases
14	14	2	Questions and getting the students familiar with presentation skills
15	15	2	Final Revision

2 of 4

MPC3/2-1

# Wee Hrs. Code					LABORATORY WORKSHOP SCHEDULE
k					
	#	Wee	Hrs.	Code	Description
		k			
	• • • •				
					•••••
	• • • •				
	l				

COMPUTER USAGE

			Gra	DING AND	ASSESSM	IENT MET	HOD		
Week	Points								
#		Writte	Oral	Term	Contin	Thesi			
		n		Paper	uous	S			
7	30	10	10	10					
12	20	20							
1-15	10	10							
16	40	40							

Prepared by :	Approved by :

Designation Designation

Name *Dr. MOHAMED ABDALLA BADR* Name

Sign Date October 2007 Sign Date

3 of 4

MPC3/2-1

COURSE FILE SUMMARY

Course Information					
College / Institute / Centre	Faculty of Management & Technology	Department	Marketing and international Business		
Programmer Title	English	Programme Code	N/A		
Course Title	Negotiation skills	Course Code	EX413		
# Hours	2 Lecture	2 Lab / Tutorial	3 Credit		
Pre Requisites: W 601 (Business Law)					

Course Aim

Negotiation it is aspire of successful livelihood business, The most ancient way to settle a dispute is negotiation, in which you sit down with your adversary and try to resolve your differences. Whether or not your case goes to trial, you will almost certainly find yourself negotiating some or all of the issues that are important to you.

Against this background, it does not normally make sense to interpret your adversary's offer to "talk settlement" as a sign of weakness. Nor should you be reluctant to be the one to suggest a negotiated settlement. In fact, judges, arbitrators and mediators routinely urge adversaries to explore settlement even if previous attempts have failed. It is a wise person who never closes the door to a reasonable settlement.

- Five steps in negotiation (<u>Planning, Share your objective, express areas of disagreement or conflict, change during the meeting and agreement</u>.)
- Negotiating strategies (Fait accompli strategy, Standard practice strategy, Deadline strategy, Decoy strategy, Faking withdrawal strategy, Good guy/bad guy strategy, Limited authority strategy and Salami strategy.)

COURSE OBJECTIVES

Students should develop a systematic and insightful approach to negotiation. <u>First</u>, they should acquire the conceptual skills necessary for becoming a sophisticated analyst of negotiation situations. <u>Second</u>, you should gain valuable experience from the negotiation exercises. They will experience many different roles, and they should learn a great deal about themselves from repeated exposure to negotiation situations. <u>Third</u>, Student should gain an understanding of the psychological processes underlying the judgment of negotiators, and should be able to use the psychological biases people have to produce better results for themselves. The bottom line is that you should come out of this course as an analytically and intuitively well-informed negotiator.

The course will build cumulatively from (seemingly) simple negotiations to those of greater complexity. We will have some analytical exercises to isolate and emphasize specific analytic points and essential skills. Cases and readings should help you to integrate the analysis and to develop intuition about related and possibly more personally relevant situations.

STAFF REQUIREMENTS		
Qualifications	Chaoial Chilla	Number
Qualifications	Special Skills	Number

Lectures	PhD, Mediation Laws skill	Arbitration, Mediation	1
	JD Laws Syracuse, New York	Negotiation & Contract	
Tutorials	MBA, in Business Administration		
	BS.c, in Business Administration		2
Laboratories / Workshops	N/A		