

College/Institute/Centre : Management & Technology Department of : E-commerce

SESSION PLAN

<u>*Lecture</u> / Tutorial / Laboratory / Workshop

(* DELETE AS APPROPRIATE)

COURSE PARTICULARS	
#: ES221	Title:Computer Application in Business

SESSION PARTICULARS		
#:1	Title: Valuing Organizational Information	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAI	NED*
#	Outcome Description	
1	Information Technology	
2	Business success Factors	
3	Information Levels, Formats and Granularities	
4	Transactional and analytical information	
5	The Value of Timely Information	
6	Real-time information	
7	The value of quality Information	
8	Sources of low quality information	
9	Understanding the cost of low quality information	
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Prepared by

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Approved by

Designation Name Medhat Fakhry Sign Date 5/2/2008

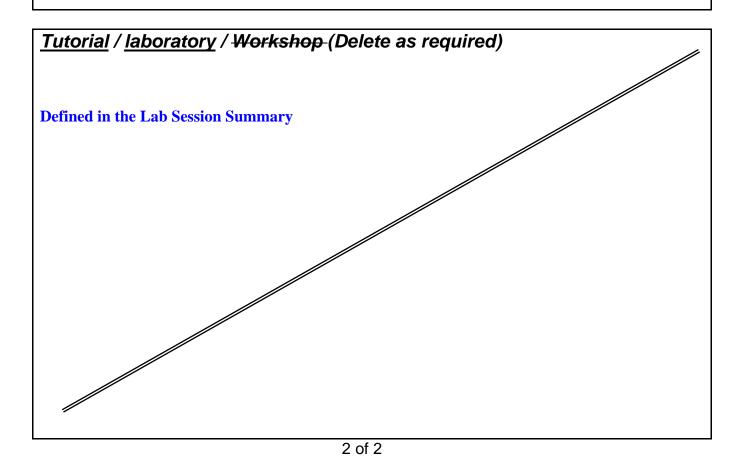
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Source Material :

Business Driven Technology By Haag/Baltzan/Phillips McGraw.HILL - International Edition

ISBN: 0-07-111720-4

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	SESSION PARTICULARS		
#:2	Title: Storing Organizational Information-Database	Hrs: 3	
	LEARNING OUTCOMES / ABILITIES GA	NED*	
#	Outcome Description		
1	Database Fundamental		
2	Key and Relationship		
3	Relational Database Advantage		
4	Integrity constraints		
5	Database Management Systems		
6	Integrate information among multiple database		
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1 of 2

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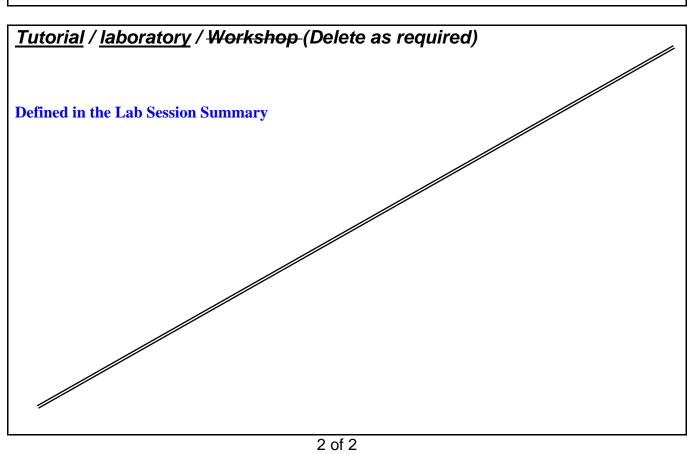
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	Session Particulars	
#:3	Title: Enabling the Organization Decision Making	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAI	NED*
#	Outcome Description	
1	Information Role	
2	Decision support systems – DSS	
3	Executive Information Systems	
4	Artificial Intelligence – AI	
5	Data Mining	
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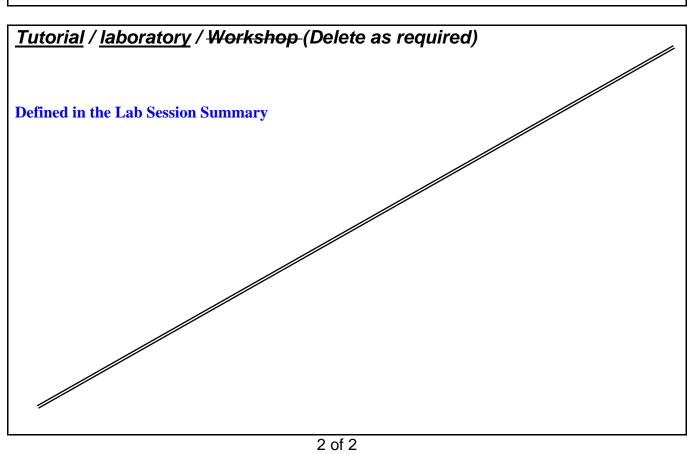
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SESSION PARTICULARS		
#:4	Title: Supply Chain Management	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAII	NED*
#	Outcome Description	
1	E-Supply Chains	
2	Supply Chain Strategies	
3	Supply Chain SW	
4	Supply Chain Problems and Solutions	
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1 of 2

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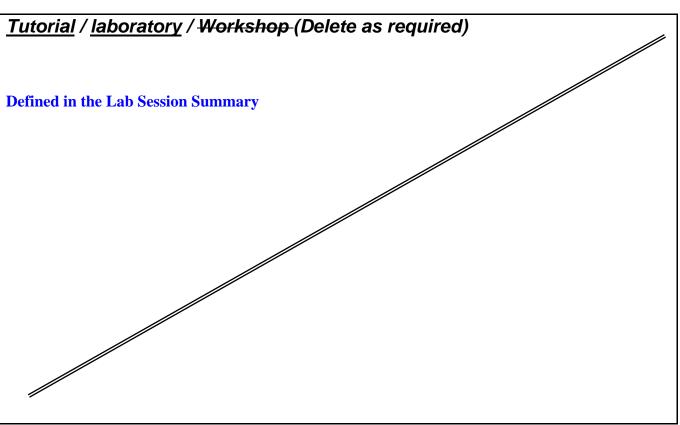
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2 of 2

SESSION PARTICULARS			
#:5	Title: Customer Relationship Management	Hrs: 3	
	LEARNING OUTCOMES / ABILITIES GAI	NED*	
#	Outcome Description		
1	CRM definition		
2	CRM importance		
3	CRM benefit		
4	CRM evolution		
5	components of CRM		
6	Operational CRM Technologies		
7	Analytical CRM Technologies		
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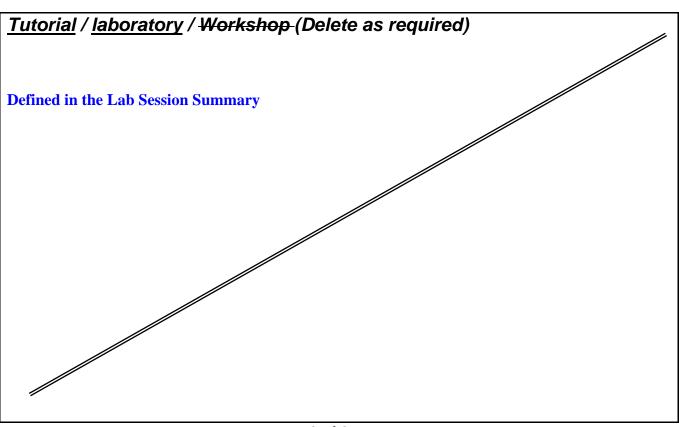
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COURSE PARTICULARS		
#: ES221	Title:Computer Application in Business	

	Session Particulars
#:6	Title: Integrating the Organization from End to End –Hrs: 3Enterprise Resource Planning
	LEARNING OUTCOMES / ABILITIES GAINED*
#	Outcome Description
1	Enterprise resource planning definition
2	Effect of ERP on business processes
3	ERP benefits
4	ERP Vendors
5	INTEGRATING SCM, CRM, AND ERP
6	Core and Extended ERP Components
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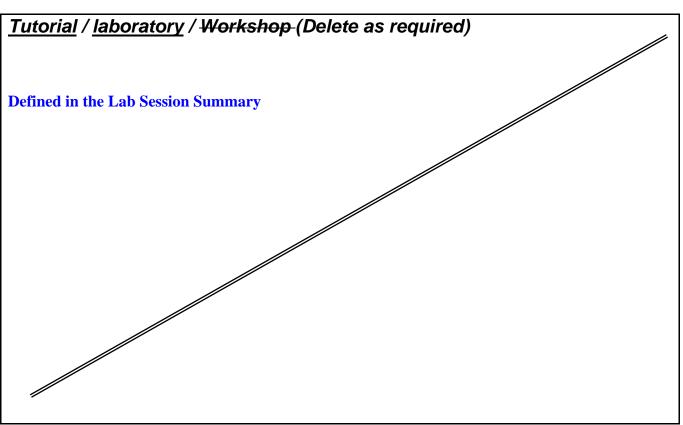
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<u>Educational Resources :</u> Handouts, presentations, practical assignments.



2 of 2

Session Particulars		
#:7	Title: Mid Term Exam	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAIL	NED*
#	Outcome Description	
1	Mid Term Exam	
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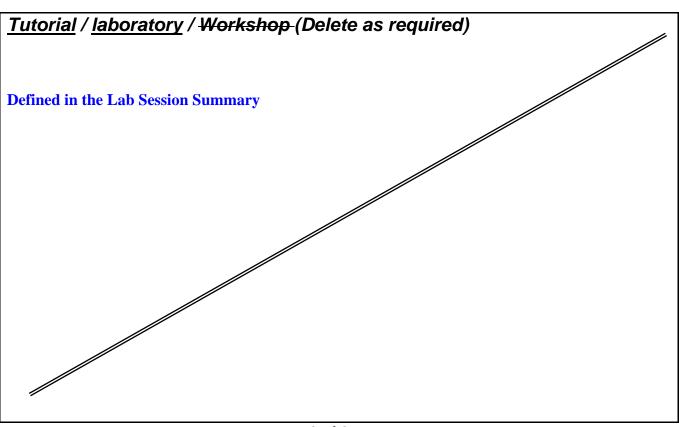
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Session Particulars			
#:8	Title: Networks & Communication	Hrs: 3	
	LEARNING OUTCOMES / ABILITIES GAI	NED*	
#	Outcome Description		
1	Computer network concepts		
2	The Need for Networking		
3	THE BENEFITS OF COMPUTER NETWORKING		
4	NETWORKING BASICS		
5	Local Area Network (LAN)		
6	Wide Area Network (WAN)		
7	Metropolitan Area Network (MAN)		
8	Intranet, Extranet and Internet		
9	Virtual Private Network (VPN)		
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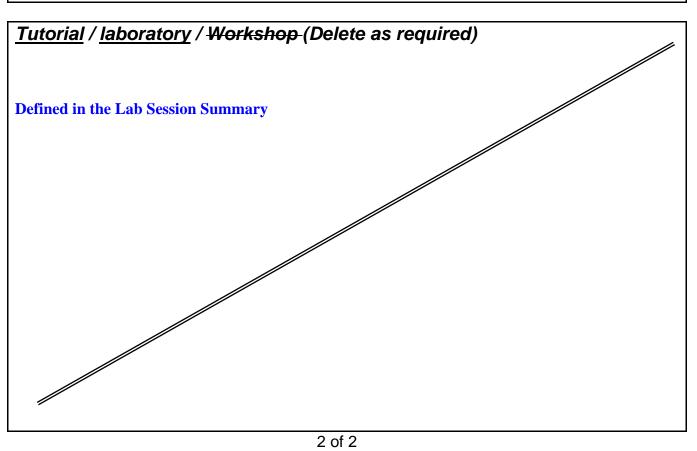
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Session Particulars				
#:9	Title: Information Security	Hrs: 3		
	LEARNING OUTCOMES / ABILITIES GAI	NED*		
#	Outcome Description			
1	Information security definition			
2	The First Line of Defense - People			
3	steps to creating an information security plan			
4	The Second Line of Defense - Technology			
5	information security areas			
6	AUTHENTICATION AND AUTHORIZATION			
7	PREVENTION AND RESISTANCE			
8	DETECTION AND RESPONSE			
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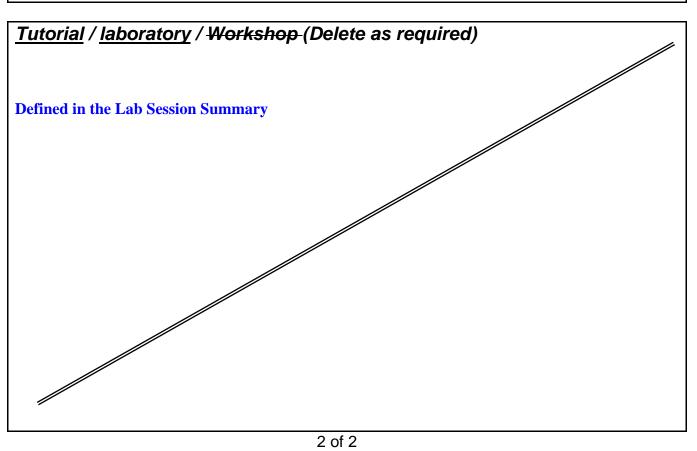
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Session Particulars		
#:10	Title: Information Security	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAI	NED*
#	Outcome Description	
1	information security areas	
2	AUTHENTICATION AND AUTHORIZATION	
3	PREVENTION AND RESISTANCE	
4	DETECTION AND RESPONSE	
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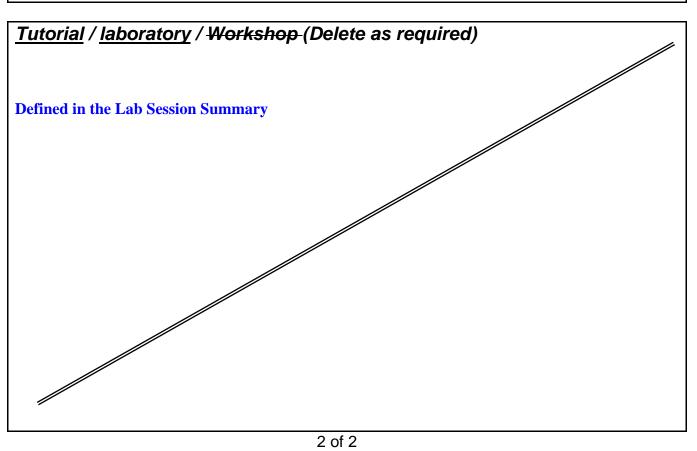
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Session Particulars			
#:11	Title: Creating a Wireless Organization	Hrs: 3	
	LEARNING OUTCOMES / ABILITIES GAI	NED*	
#	Outcome Description		
1	Disruptive vs Sustaining Technologies		
2	Mobile and Wireless Technologies		
3	Disruptive wireless technologies		
4	Wireless industry outlook		
5	Wireless limitations		
6	Business Driver For Wireless Technology		
7	The Wireless Culture		
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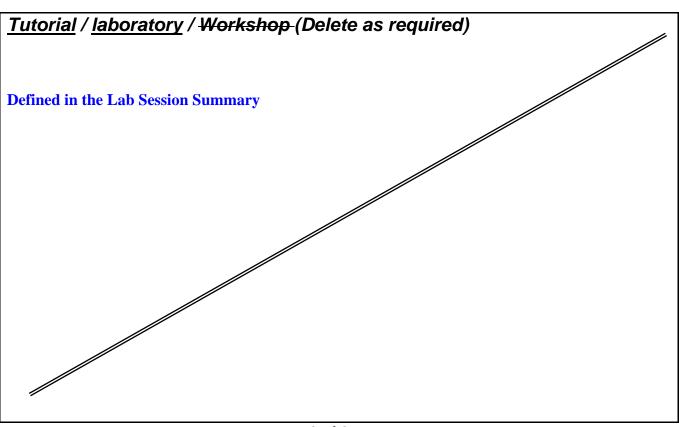
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Session Particulars		
#:12	Title: Project Management	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAI	NED*
#	Outcome Description	
1	Project Management Fundamentals	
2	CHOOSING STRATEGIC PROJECTS	
3	SETTING THE PROJECT SCOPE	
4	MANAGING RESOURCES AND MAINTAINING THE PROJECT PLAN	
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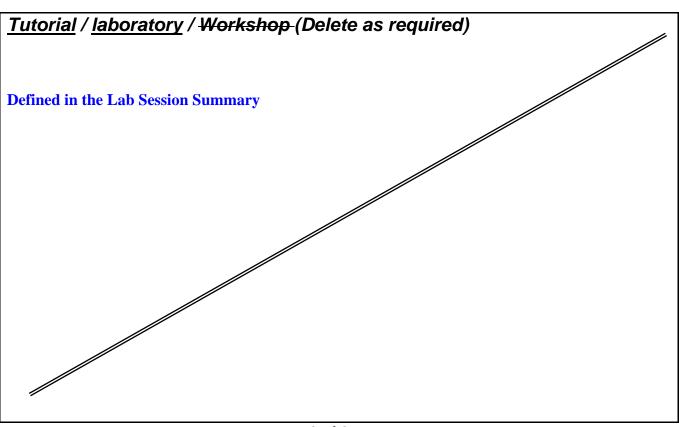
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Session Particulars		
#:13	Title: Project Management	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAI	NED*
#	Outcome Description	
1	Change Management and Risk Management	
2	RISK MANAGEMENT	
3	Mitigating Risk	
4	Successful Project Management Strategies	
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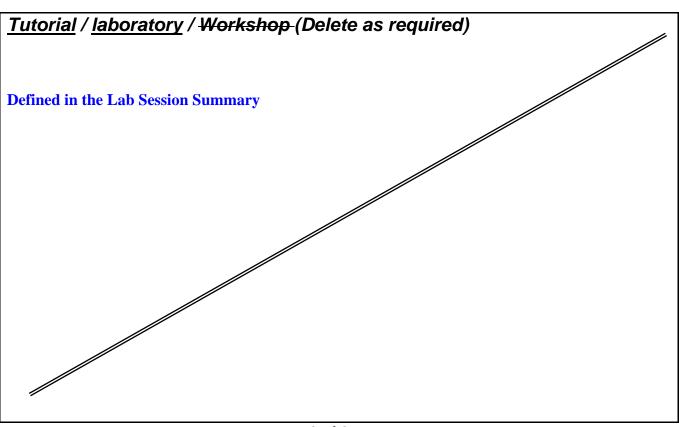
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SESSION PARTICULARS		
#:14	Title: E-Business Models	Hrs: 3
	LEARNING OUTCOMES / ABILITIES GAI	NED*
#	Outcome Description	
1	E-business & E-business model	
2	DIRECT MARKETING, SELLING, AND SERVICES	
3	FINANCIAL AND INFORMATION SERVICES	
4	MAINTENANCE, REPAIR, AND OPERATIONS (MRO)	
5	INTERMEDIARIES	
6	E-BUSINESS MODELS	
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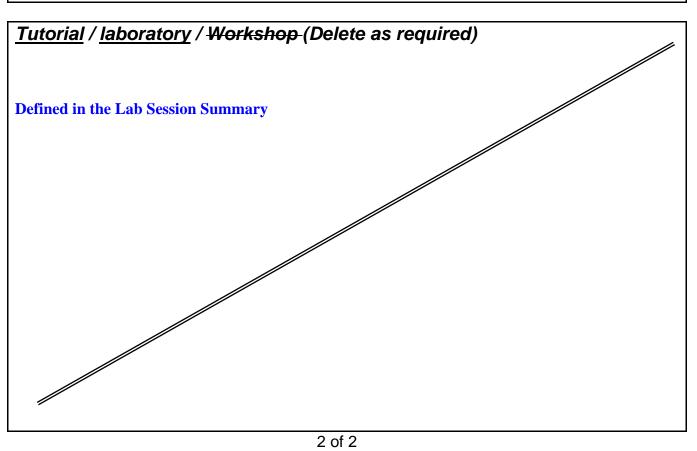
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Session Particulars			
#:15	Title: E-Business Models	Hrs: 3	
	LEARNING OUTCOMES / ABILITIES GAII	NED*	
#	Outcome Description		
1	BUSINESS-TO-BUSINESS (B2B) MODELS		
2	Buyer Model (Few Buyers, Many Sellers)		
3	Marketplace Model (Many Buyers, Many Sellers)		
4	Longer Term Relationship Model (Few Buyers, Few Sellers)		
5	Seller Model (Few Sellers, Many Buyers)		
6	BUSINESS-TO-CONSUMER (B2C) BUSINESS MODELS		
7	Current Trends: E-Marketplaces and E-Markets		
8	Future Trends: E-Channels, E-Portals, and E-Government		
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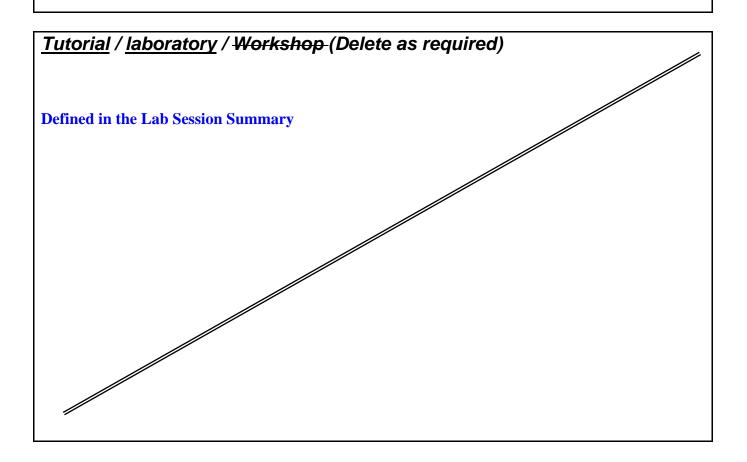
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Session Particulars			
#:16	Title: Final Exam	Hrs: 3	
	LEARNING OUTCOMES / ABILITIES GAIN	NED*	
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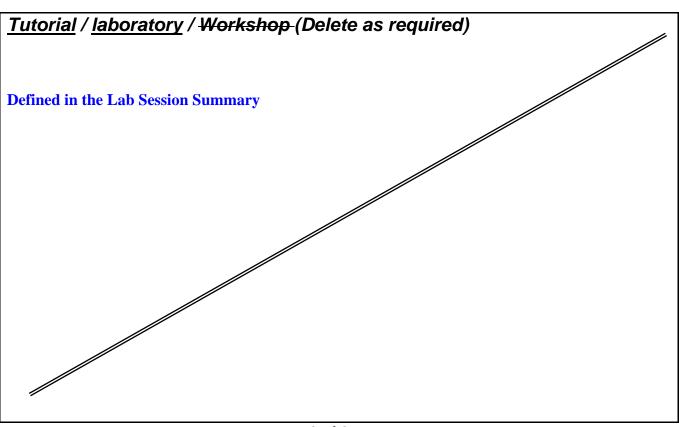
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