

# **SESSION PLAN**

## <u>\*Lecture</u> / Tutorial / Laboratory / Workshop

# (\* DELETE AS APPROPRIATE)

COURSE PARTICULARS	
#: CR226	Title:Introduction t e-business

	SESSION PARTICULARS		
#:1	Title:Foundations of Electronic Commerce	Hrs: 3	

LEARNING OUTCOMES / ABILITIES GAINED*		
#	# Outcome Description	
1	Definitions and Content of the field	
2	Benefits and Limitations	
3	The Driving Forces of Electronic Commerce	
4	Impact of EC	
5	Managerial Issues	
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#### Prepared by

Designation Name :Nermine Salah

Sign : Date 25/11/2010 Approved by Designation Name Dr. Walid Rabia

Sign Date 25/11/2010

<u>Source Material :</u> Electronic Commerce: A Managerial Perspective, 1/e

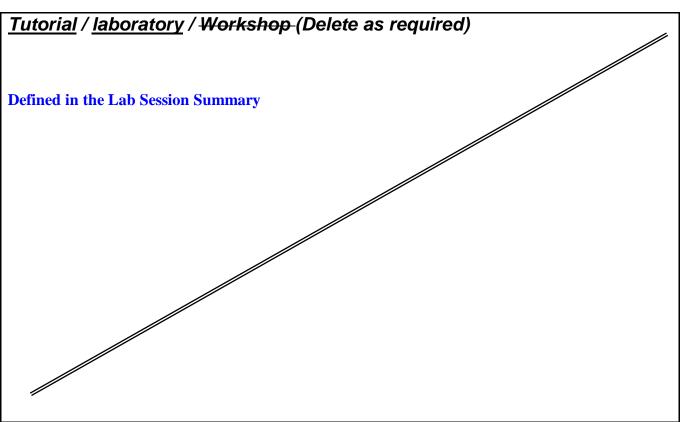
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<u>Educational Resources :</u> Handouts, presentations, practical assignments.





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COURSE PARTICULARS	
#:CR226	Title: Introduction t e-business

Session Particulars		
#:2	Title:Retailing in Electronic Commerce	Hrs: 3

	LEARNING OUTCOMES / ABILITIES GAINED*			
#	# Outcome Description			
1	Amazon's Competitive Structure			
2	Overview of Electronic Marketing Structure			
3	Forecast of the B2C Electronic Markets			
4	Business Models of Electronic Marketing			
5	Direct Marketing			
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#### Prepared by

Designation Name :Nermine Salah Sign :

Date 25/11/2010

#### Approved by Designation

Name Dr. Walid Rabia

Sign Date 25/11/2010

MPC3/3-1

#### Source Material :

### Electronic Commerce: A Managerial Perspective, 1/e

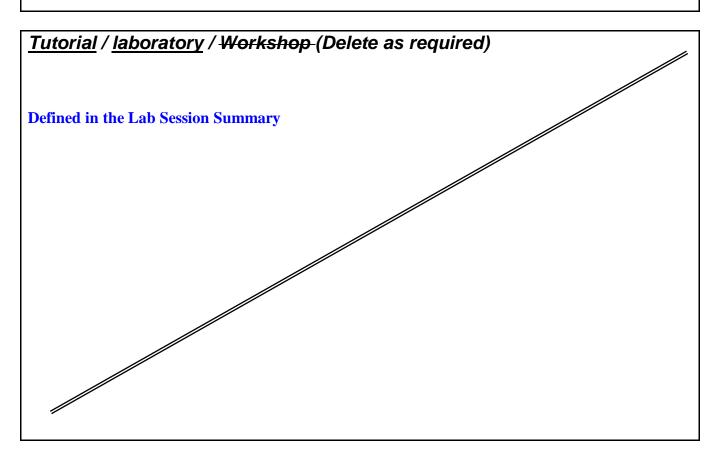
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### Educational Resources :





College/Institute/Centre: Management and Technology Department of: E-Commerce

# **SESSION PLAN**

### Lecture

COURSE PARTICULARS	
CR226	Title: Introduction to E-Business

SESSION PARTICULARS		
#: 3	Title: On-line Customer Service, Internet Shopping	Hrs: 3Hrs

LEARNING OUTCOMES / ABILITIES GAINED*	
Outcome Description	
Discussing the online customer service	
Discussing the internet shopping	

Prepared by:		Approved by:	
Desig	nation	Designation	
Name	:Nermine Salah	Name Dr. Walid Rat	bia
Sign	:	Sign	
Date	25/11/2010	Date25/11/2010	

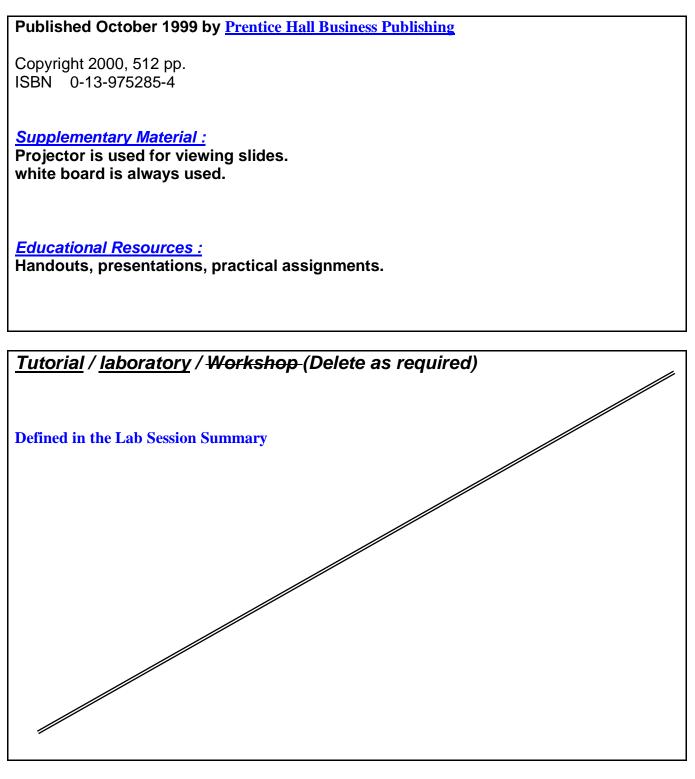
1 of 2

#### MPC3/3-1

#### Lecture

<u>Source Material :</u> Electronic Commerce: A Managerial Perspective, 1/e

Efraim Turban , California State, Long Beach, Jae Kuy Lee , Korea Advanced Institute of Science and Technology David King , Comshare, Inc. Michael Chung , California State, Long Beach



2 of 2

MPC 3/3-1



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COURSE PARTICULARS	
#: CR226	Title: Introduction t e-business

	SESSION PARTICULARS		
#:4	Title:Internet Consumers.	Hrs: 3	

LEARNING OUTCOMES / ABILITIES GAINED*			
#	Outcome Description		
1	Building Customer relationships		
2	The Consumer Behavior Model		
3	Personal Characteristics and the Demographic of Internet Surfers		
4	Consumer Purchasing Decision-Making		
5	One-to-One and Relationship Marketing		
6	Delivering Customer Service in Cyberspace		
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#### Prepared by

Designation Designation Name Nermine Salah

Sign : Date 25/11/2010

## Approved by

Designation Designation Name Dr. Walid Rabia

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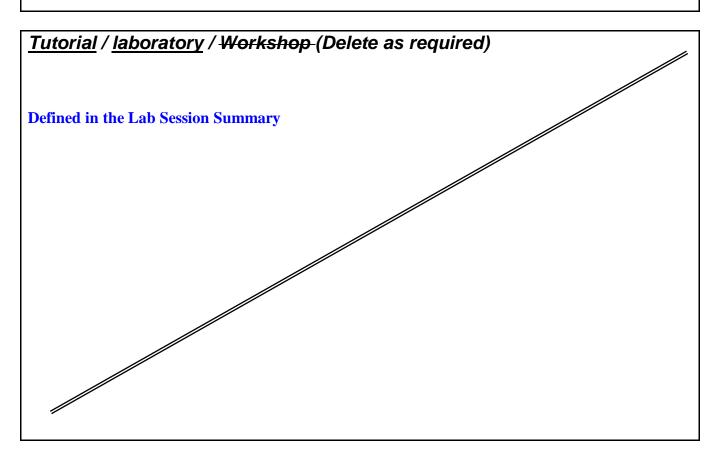
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Course Particulars		
#:CR226	Title: Introduction t e-business	

	SESSION PARTICULARS	
#:5	Title: Market Research for Electronic Commerce	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*			
#	Outcome Description		
1	Market Research for EC		
2	Intelligent Agent for Consumers		
3	Organizational Buyer Behavior		
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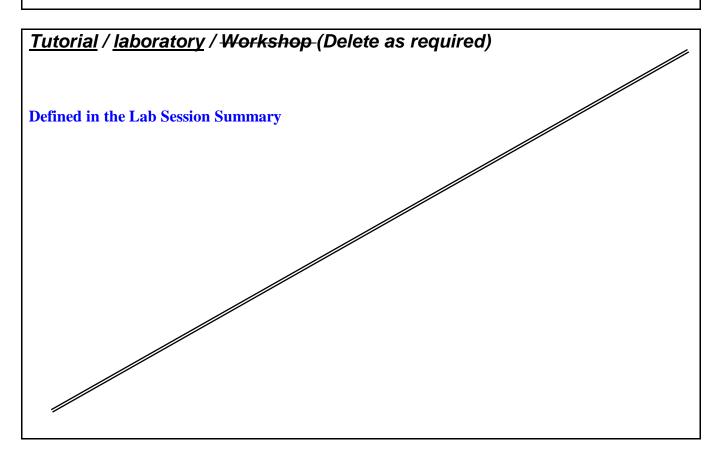
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COURSE PARTICULARS		
#:CR226	Title: Introduction t e-business	

		SESSION PARTICULARS	
#: .	6	Title: Internet Consumers and Market Research. (Real World Case).	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*			
#	Outcome Description		
1	Real World Case:Dell, 800-flowers		
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Sign : Date 25/11/2010 Approved by Designation Name Dr. Walid Rabia

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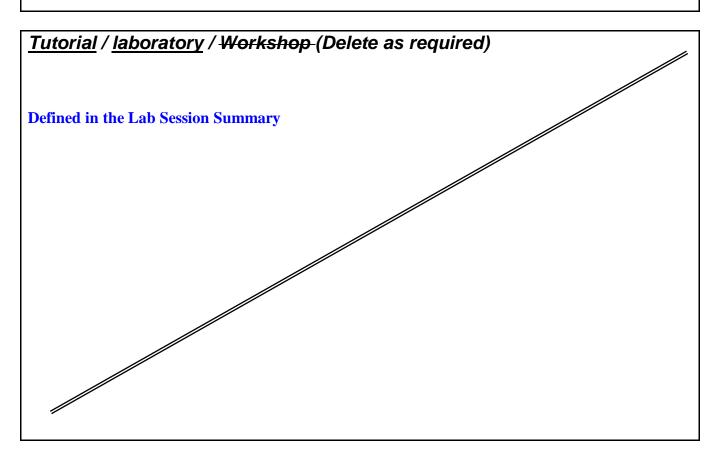
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COURSE PARTICULARS		
#:CR226	Title: Introduction t e-business	

SESSION PARTICULARS		
#:7	Title:7 <sup>th</sup> Week Exam	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*			
#	Outcome Description		
1	7 <sup>th</sup> Week Exam		
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### Prepared by

Designation Designation Name :Nermine Salah

Sign : Date 25/11/2010

#### **Approved by** Designation Designation

Name Nermine Salah

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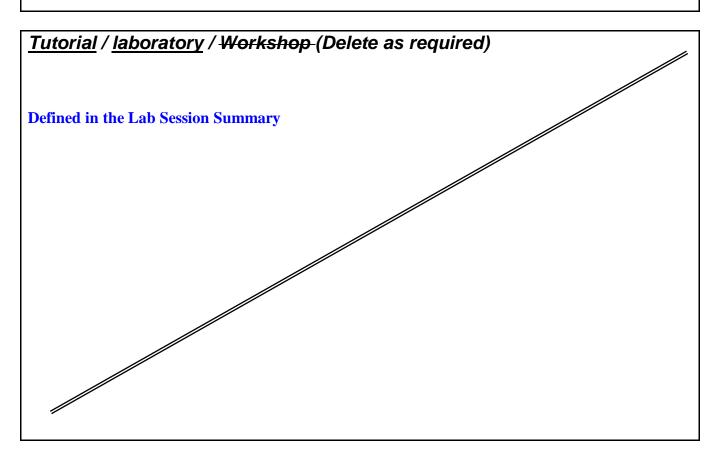
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COURSE PARTICULARS		
#:CR226	Title: Introduction t e-business	

	SESSION PARTICULARS	
#:8	Title Advertisement in Electronic Commerce, Web Advertisement	Hrs: 3

	LEARNING OUTCOMES / ABILITIES GAINED*		
#	# Outcome Description		
1	Web Advertisement		
2	Advertisements methods		
3	Advertisement Strategies		
4	Push Technology		
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### Prepared by

Designation Name :Nermine Salah

Sign : Date 28/2/2006

Approved by
Designation
Name Dr. Walid Rabia

Sign

Date 28/2/2006

#### Source Material :

### Electronic Commerce: A Managerial Perspective, 1/e

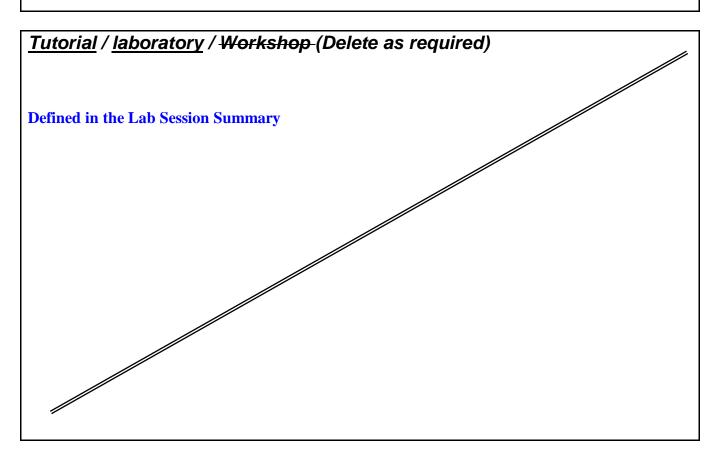
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COURSE PARTICULARS		
#:CR226	Title: Introduction t e-business	

SESSION PARTICULARS		
#:9	Title: Advertisement Strategies.	Hrs: 3

	LEARNING OUTCOMES / ABILITIES GAINED*
#	Outcome Description
1	Public B2B exchange and support services
	ChemConnect case study
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#### Prepared by

Designation Name :Dr.Mahmoud yousef

Sign : Date 25/11/2010

#### Approved by Designation Name Dr. Ahmed El Ragal

#### Source Material :

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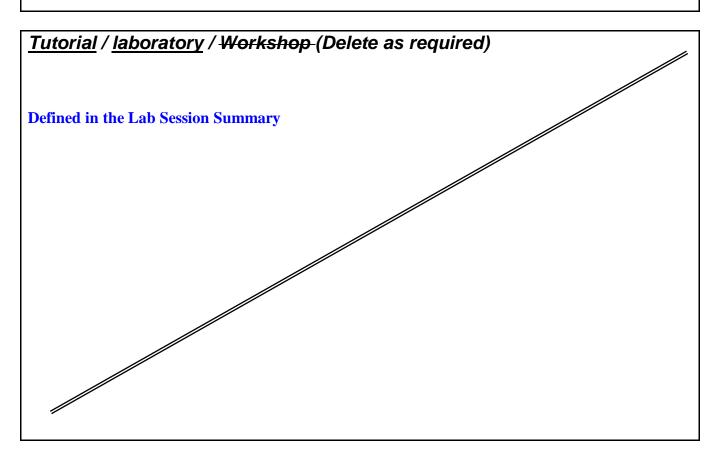
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COURSE PARTICULARS		
#:CR226	Title: Introduction t e-business	

SESSION PARTICULARS		
#: .10	Title: On-line Catalogs	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*		
#	Outcome Description	
1	B2B e-commerce, buying and selling in private market	
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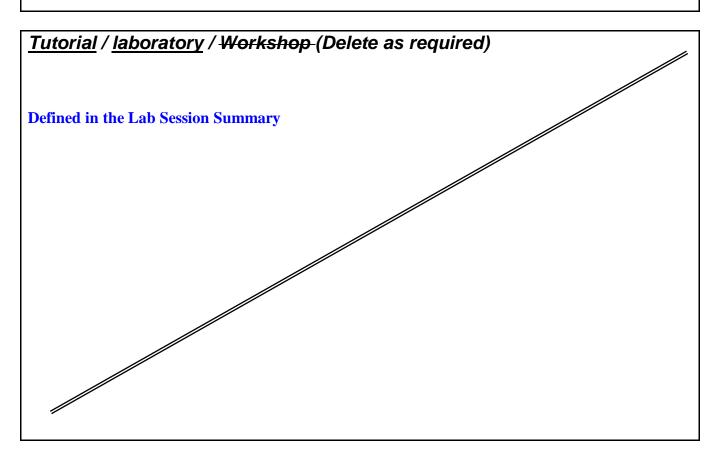
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COURSE PARTICULARS		
#: CR226	Title: Introduction t e-business	

ļ	Session Particulars		
	#: 11	Title:Intranet and Extranet	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*		
#	# Outcome Description	
1	An overview about e-governmonet	
2	An overview about e-learning	
	An overview about M-commerce	
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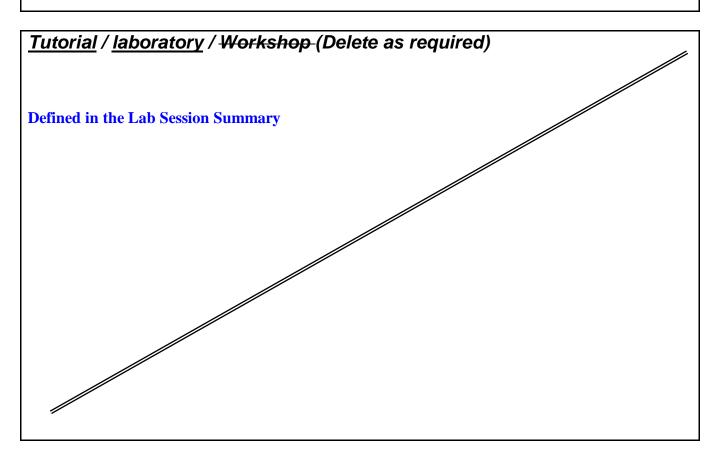
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COURSE PARTICULARS		
#:CR226	Title: Introduction t e-business	

	SESSION PARTICULARS	
#: .12	Title Electronic Payment Systems, Protocols and Security	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*		
#	Outcome Description	
1	Electronic Payments and Protocols	
2	Security Schemes in Electronic Payment Systems	
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#### Prepared by

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#### Source Material :

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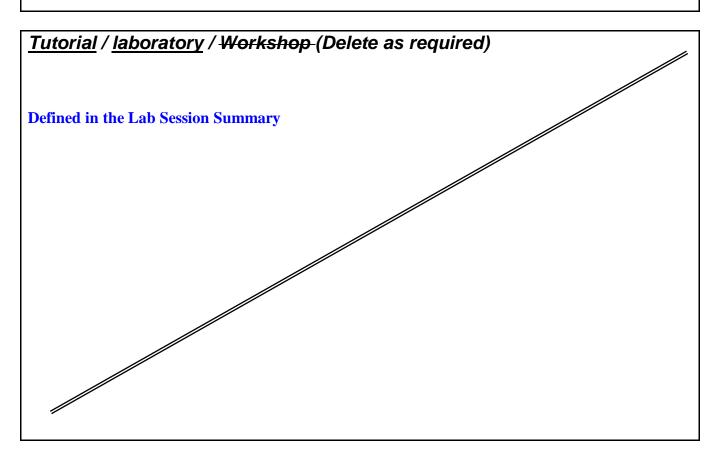
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COURSE PARTICULARS	
#:CR2267	Title: Introduction t e-business

	SESSION PARTICULARS	
#: 13	Title: Electronic Credit Card, Debit Cards, and Electronic Fund Transfer	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*	
#	Outcome Description
1	Electronic Credit Card System on the Internet
2	Electronic Fund Transfer and Debit Cards on the Internet
3	Stored-Value Cards and E-Cash
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#### Approved by Designation Name Dr. Walid Rabia

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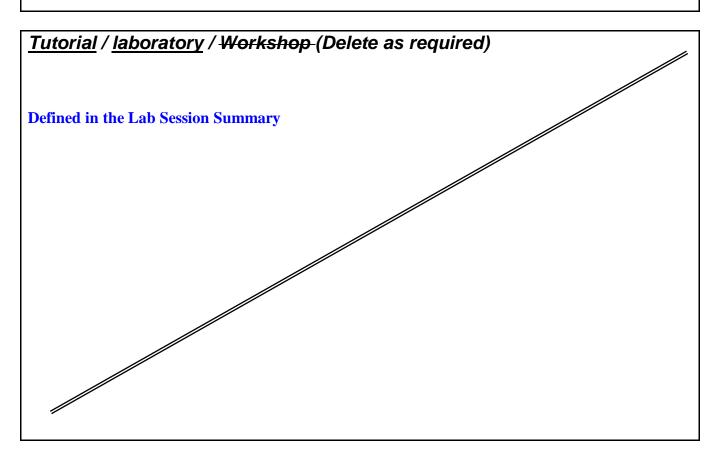
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COURSE PARTICULARS	
#:CR226	Title: Introduction t e-business

SESSION PARTICULARS		
#: .14	Title:Case Study	Hrs: 3

	LEARNING OUTCOMES / ABILITIES GAINED*
#	Outcome Description
1	Case Study
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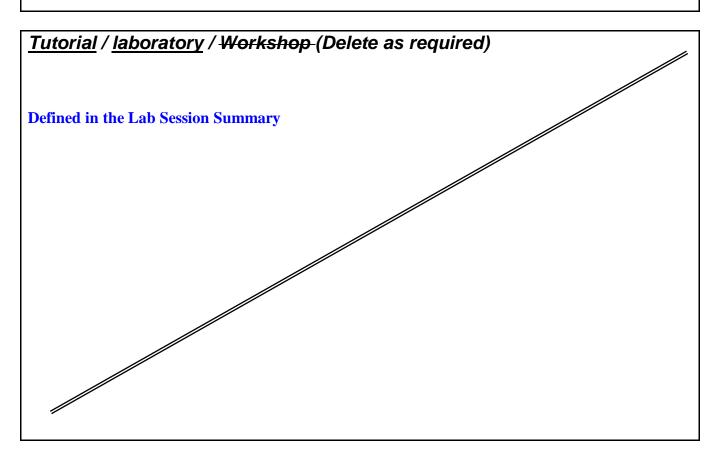
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# (\* DELETE AS APPROPRIATE)

COURSE PARTICULARS	
#:CR226	Title: Introduction t e-business

	Session Particulars	
#: 15	Title:Final Exam	Hrs: 3

LEARNING OUTCOMES / ABILITIES GAINED*		
#	Outcome Description	
1	Final Exam	
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